



TWE SOLUTIONS

[twe-solutions.com](http://twe-solutions.com)



# TWE COMPLETE CARE

# MICROSOFT

SOLUTIONS MADE SIMPLE

Are you having a hard time with your Microsoft licensing? Do you feel like you are paying too much? Are you sick of long-time commitments with little to no support? TWE Solutions can help!

## Introducing TWE Complete Care, Microsoft Solutions Made Simple

A FREE service, included when changing over your O365 and Azure contracts to TWE Solutions.

- Annual Value Reviews to make sure you have the best and latest package. License packages are always changing!
- On Demand Licenses. No more waiting days or weeks for your licenses.
- Self-service portal for immediate access.
- Bypass Microsoft's long support queues. With TWE, you get a Tier-3 Microsoft Engineer ready to help you within a 2-hr SLA.
- Access to an in-house licensing expert to help with tough questions and/or best practice suggestions.
- Expert on-premises and cloud engineers at your fingertips.
- Highly skilled in architecture and design for Office 365 and Azure.
- Architecture and design help for add-on services.
- Includes two (2) free Microsoft support tickets per month.
- Training for end-users and knowledge transfer for technical support engineers.
- TWE Solutions is a Microsoft Cloud Solutions Provider (CSP) and Microsoft Gold Partner.

Gold  
Microsoft Partner



**LET'S WORK TOGETHER.**

\*Minimum 100 seats to qualify

**CONTACT TWE TODAY!**

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888.535.9570