



TWE SOLUTIONS

SERVICES BRIEF

TWE MANAGED FIREWALL

Complete Firewall Management for Businesses of All Sizes

Don't Let Your Firewall Become A Liability

Maintaining an effective firewall strategy is critical for securing your network, but companies of all sizes often face challenges such as misconfigurations, outdated firmware, or unused features that they're already paying for. These vulnerabilities not only waste resources, but can lead to significant risks, including data breaches, compliance issues, and downtime. A poorly managed firewall can become a liability, leaving your business exposed to emerging threats.

Managed Firewall Services From an Industry Leader

TWE Solutions delivers expert Managed Firewall services tailored to your organization's needs. With a co-managed approach, we collaborate with your in-house team to optimize your firewall's performance while addressing gaps in expertise. TWE's certified engineers bring deep knowledge of Palo Alto Networks and other top-tier solutions, ensuring your firewall is configured and managed to industry best practices. From proactive threat prevention to regular updates and 24/7 monitoring, TWE provides peace of mind through unmatched expertise and support.

The TWE Advantage

TWE's Managed Firewall service offers more than just management—it delivers true partnership and protection. Our U.S.-based engineers combine technical excellence with a proactive security-first approach, ensuring your business is always prepared for the evolving threat landscape. By working with TWE, your company benefits from enhanced security, operational efficiency, and regulatory compliance, all backed by responsive, expert support.

What's Included In TWE Firewall Management?

Comprehensive Firewall Configuration

Policies tailored to your business, from access controls to application management and remote access

24/7 Monitoring & Alerts

Around-the-clock monitoring for outages and anomalies, ensuring rapid response to maintain uptime and performance

Firmware & Patch Management

Regular updates to keep your firewall secure and aligned with the latest industry standards

Threat Prevention Optimization

Enhanced features like URL filtering, DNS security, and Wildfire to detect and block emerging risks

Compliance Support

Align configurations with standards such as PCI DSS, HIPAA, and GDPR to support audit readiness

Quarterly Security Reviews

Strategy sessions to assess performance and optimize for evolving needs.

COMPLETE FIREWALL MANAGEMENT FOR COMPANIES OF ALL SIZES

| | TWE Solutions | Typical Competitor |
|---------------------------------|--|---|
| Firewall Configuration | Expert setup tailored to your network's specific needs, ensuring optimal performance, security and adherence to industry standards and best practices | Generic configurations that may not align with your business requirements. IT "generalists" acting as experts with critical responsibilities such as firewall configuration |
| Subscription Management | Full analysis and understanding of required features, including activation and management of security subscriptions, unlocking the firewall's full potential | Lack of knowledge causing overlooked and underutilized resources that reduce protection |
| Proactive Monitoring | Continuous monitoring for threats, anomalies, and performance issues to prevent disruptions | Reactive approaches that address issues only after they occur |
| Patch Management | Timely updates and patch deployment to safeguard against known vulnerabilities on the firewall | Lack of processes and automation causing infrequent, delayed updates that leave systems exposed |
| Compliance Support | Highly knowledgeable and industry accredited certified experts to provide consultation on compliance beyond the firewall. | Lack of security focused experts causing inconsistency and overlooked requirements |
| Incident Response | Strategic, expert-driven response to minimize disruption and mitigate impact | Slower responses and limited expertise, leading to prolonged downtime and higher risk exposure |
| Co-managed Service Model | Seamless collaboration with your IT team to share responsibilities and enhance oversight | Overly rigid, one-size-fits-all service models that lack flexibility, customization and adaptation |

Contact us now to learn more
twe-solutions.com/contact-us
1-888-535-9370

About TWE Solutions

TWE Solutions is the only IT partner that combines a security-first approach with co-managed technology services, seamlessly integrating with your staff to manage infrastructure, firewalls, cloud systems, and endpoints. With highly certified, U.S.-based engineers, TWE brings unmatched expertise to secure your technology and streamline operations, keeping your business efficient, scalable, and compliant.

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