



TWE SOLUTIONS

SERVICES BRIEF



TWE ESS MANAGED SERVICES

Expert Management of Palo Alto Network's Essential Security Suite

The Challenge of Proper ESS Management

For organizations of all sizes, managing Palo Alto Networks Essential Security Suite (ESS) requires navigating a host of complexities. Misconfigurations, outdated policies, and delayed updates can lead to security vulnerabilities. Without expert monitoring and management, the full potential of ESS's advanced protection—including firewalls, endpoint security, and compliance logging—may not be realized. TWE Solutions bridges this gap, ensuring that ESS components work together seamlessly to deliver optimal protection and performance.

TWE Is the Right Choice for Managing ESS

TWE Solutions is a trusted expert in ESS management, providing comprehensive support across all three components: the powerful Palo Alto Networks Firewall, Cortex XDR for endpoint protection, and security logging for compliance. Our certified engineers monitor and maintain firewalls to enhance network security, manage and optimize Cortex XDR configurations to prevent and detect advanced threats, and ensure that security logs are meticulously reviewed and leveraged for actionable insights. With TWE, you gain an expert partner who ensures your ESS operates at peak efficiency.

The TWE Advantage

By partnering with TWE for ESS management, businesses achieve more than just security compliance—they gain peace of mind. Proactive monitoring and rapid incident response reduce downtime and mitigate risks. Optimized configurations and regular updates enhance operational efficiency, while seamless integration of all ESS components strengthens your organization's overall security posture. With TWE handling ESS management, your team can focus on core business growth without worrying about vulnerabilities or compliance gaps.

ESS Managed Services from TWE Solutions

Firewall Management

Configuration, monitoring, and optimization of Palo Alto's NGFW for top-tier network protection

Endpoint Security Management

Deployment and tuning of Cortex XDR to maximize detection and prevention of cyber threats

Security Logging and Analysis

Overseeing and interpreting XDR logs for compliance and actionable insights

Policy Optimization

Reviews and updates to ensure alignment with best practices

Incident Response

Immediate investigation and action on security events, including endpoint isolation

Patch & Upgrade Management

Regular updates to maintain optimal defenses

Comprehensive Reporting

Insights into performance, compliance, and security gaps

Threat Intelligence Integration

Advanced tools to block malicious activity proactively

THE MOST **COMPLETE ESS MANAGEMENT** FOR MIDIZED AND ENTERPRISE BUSINESS

| | TWE Solutions | Typical Competitors |
|--------------------------------------|--|---|
| 24/7 Monitoring | TWE's round-the-clock proactive monitoring ensures swift response to service interruptions and incidents | Competitors often rely on limited-hour operations, leading to slower threat response |
| Palo Alto Certified Expertise | Our engineers hold advanced certifications and deep knowledge of ESS, ensuring optimal system management | Competitors lack the same level of specialization in Palo Alto Networks technologies |
| Proactive Threat Mitigation | We adjust policies in real-time to address emerging threats before they escalate | Competitors frequently operate reactively, leaving gaps in threat coverage |
| Tailored Co-management | TWE customizes co-managed services to align with your IT strategy, enhancing your team's effectiveness | Competitors often offer rigid, pre-packaged services that don't adapt to specific client needs |
| Patch & Update Management | We ensure all ESS components are up-to-date, reducing vulnerabilities caused by missed updates | Competitors may delay or skip updates, increasing exposure to known exploits |
| Comprehensive Reporting | Detailed reports provide actionable insights and help you demonstrate compliance with security standards | Reporting is often generic, offering little value beyond basic metrics |
| Rapid Incident Response | TWE's streamlined process resolves issues swiftly, minimizing business impact during incidents | Competitors often have slower response times due to limited resources or less efficient workflows |
| Scalable Service Model | We adapt to your growth, ensuring your firewall management evolves with your business needs | Competitors may lack the agility to scale services effectively as your requirements grow |
| TWE U.S.-based Teams | TWE provides direct access to our own knowledgeable, onshore engineers across multiple time zones | Competitors frequently outsource support, leading to inconsistencies in quality and communication |

Contact us now to learn more
twe-solutions.com/contact-us
 1-888-535-9570

About TWE Solutions

TWE Solutions is the only IT partner that combines a security-first approach with co-managed technology services, seamlessly integrating with your staff to manage infrastructure, firewalls, cloud systems, and endpoints. With highly certified, U.S.-based engineers, TWE brings unmatched expertise to secure your technology and streamline operations, keeping your business efficient, scalable, and compliant.

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